Not-For-Profit

Employee Count: 700

Location: Ohio

Challenge: Lack of in-house IT unable to provide needed 24/7 monitoring and management

Services Provided:
Managed Open XDR, Vulnerability Management, Managed IT Services

A Not-For-Profit's Journey from Ransomware Attack to Confidence

Ransomware can affect any organization. Even a not-for-profit focused on serving the community in Ohio. The 700-person organization suffered a significant ransomware attack, resulting in the inability to use system and provide essential services for days. The impact extended beyond the internal operations, leaving at-risk individuals and families in a difficult situation. As a result, its cybersecurity insurance provider funded and required changes, including the use of a specific EDR solution.

We all know that a tool is only as powerful as its management. The industry-leading tool purchased was an operational challenge and very difficult for the organization to benefit from. The limited IT staff did not have the capacity to properly implement or provide the needed 24/7 monitoring and management. There was a significant drain on the limited resources and a minimal improvement in the security posture of the organization.

When the EDR tool was up for renewal, the not-for-profit knew it was time to look for a better approach. A component to that approach was expanding beyond endpoint to protecting the entire environment. What attracted them to Brite was its ability to provide both 24/7 IT support along with cybersecurity monitoring and tool management. BriteProtect, Brite's co-managed Open XDR (extended detection and response) security service, vulnerability management and user awareness training added additional layers of defense. Downtime is now a thing of the past with Brite's expert business continuity and disaster recovery.

The organization sees the value of BriteStar, Brite's proactive and reactive managed IT services. Both IT and Cybersecurity services come with a full team of professionals providing 24/7/365 monitoring and management. The not-for-profit is confident that needed IT resources are available any time of day or night.

"This Ohio based company has shown its passion for serving its community at all hours of the day. They need IT support that matches their round-the-clock schedule. Additionally, they want to trust the security investments will work as intended and protect the organization's ability to deliver. At Brite, we are passionate about not just being their quarterback, but the whole team behind the scenes.", stated Jon-Michael Lacek, Director of Security Operations at Brite.

$4.24m

Global average total cost of a breach

38%

Lost business share of total breach costs

80%

Cost difference where security AI and automation was fully deployed vs. not deployed

Value was quickly realized by the organization after becoming a Brite customer. Leveraging threat intelligence and common threat methods, an Active Directory misconfiguration was identified within the first few weeks of onboarding before another incident occurred. The significant vulnerability was quickly ratified by the Brite team, improving the overall security posture of the organization. This alone quickly justified the investment in partnering with Brite.

Lacek commented on the discovery and correction, "Things like Active Directory misconfigurations are not uncommon to find when onboarding a new customer. It is often the simple things that are overlooked that cause the biggest security risks. Brite is here to constantly make sure the proverbial doors and windows are locked."

About BriteProtect

BriteProtect is an advanced managed security service that solves the problem of tedious alert management leading to miss critical alerts and employee fatigue. We take our decades of cybersecurity experience to provide our customers with unprecedented visibility, swift responses and expert insights delivered by our people, process and technology. Now, organizations can leverage existing security tools by partnering with Brite's team utilizing new, next-generation technology to elevate its security posture and better utilize internal resources.

About Brite

At Brite, people and technology are at the core of everything we do. We're committed to proactively protecting communities and organizations through innovative technology solutions delivered by our talented team.

Brite delivers industry-leading cybersecurity solutions to businesses in various industries across the country. We deliver the most comprehensive IT and security services by providing the right people and proven processes when technology alone is not enough.

Our proven methodology of partnering with thoroughly vetted industry-leading technology vendors, delivered by the Brite team, which is evident by our numerous awards, including a seven-time Inc. 5000 honoree.

Most importantly, we envision partnerships with clients where our team enables others with the technology and processes to better achieve *their goals and objectives*. And we're here to help with Brite People. Brite Solutions.